JPL DATA SUPPORT
Data Collection & Analysis

DATA COLLECTION & ANALYSIS

Turn feedback into clear decisions

We design surveys, collect and organise your data, and turn it into clear reports and insights — so decisions are based on evidence, not guesswork.



WHAT WE DO

From questions to answers

Most organisations have more information than they use. We help you ask the right questions, gather reliable responses and present the findings in a way everyone can understand and act on.

- Member & customer surveys
- Event feedback
- Staff & volunteer surveys
- Membership data
- Usage & attendance
- Performance reporting

OUR SERVICES

Survey design
Clear, unbiased questions built around what you actually need to know — short enough that people finish them.

Data collection
Online, on paper or in person. We manage distribution and reminders to get a strong response.

Cleaning & organising
Messy spreadsheets and mixed sources brought together into one accurate, consistent dataset.

Analysis
Trends, comparisons and themes from written comments — finding what matters in the numbers.

Reports & dashboards
Visual reports and summaries that are easy to share with committees, boards and teams.

Recommendations
Practical, prioritised next steps based on what the data shows.

01 Discover
We learn what you want to find out and why.

02 Collect
Survey or data gathered, with a strong response rate.

03 Analyse
Data cleaned, analysed and key themes identified.

04 Report
Clear report and recommendations you can act on.

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